



Mercedes-Benz
MyFleetCenter



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FLEET CENTER

Payment Reconciliation Report

This document provides instructions for downloading and reading MyFleetCenter's Payment Reconciliation Report.

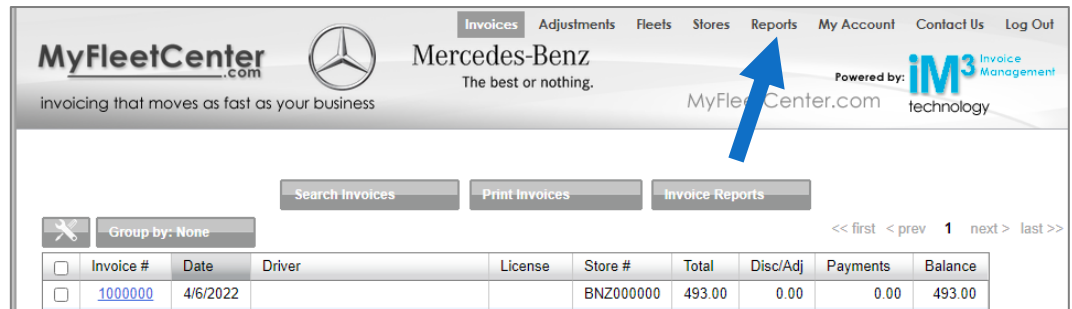
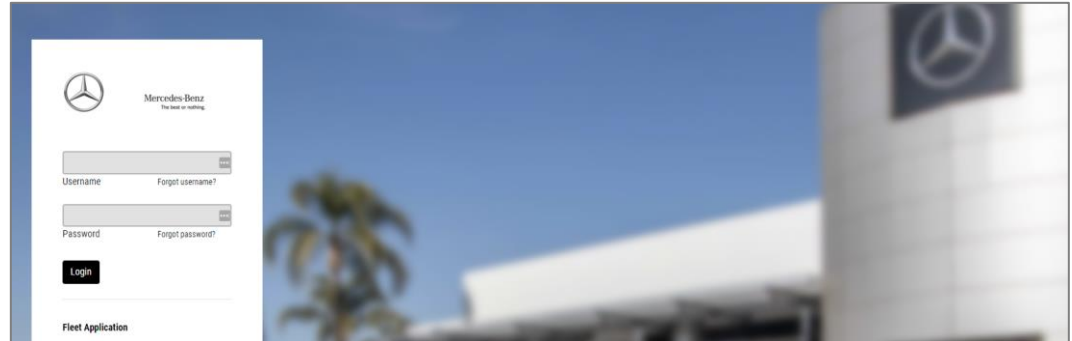


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MyFleetCenter

Logging into MyFleetCenter

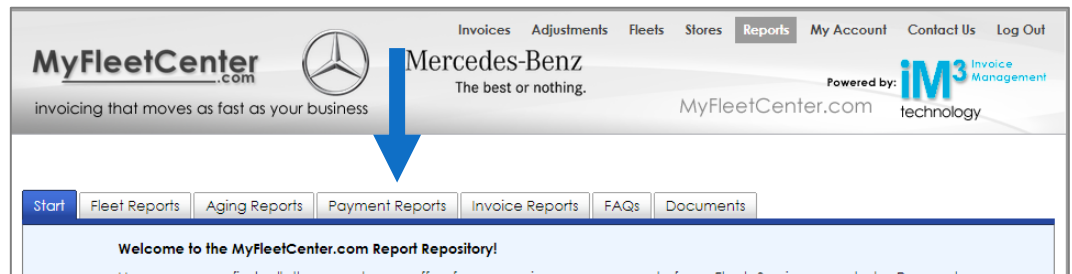
1. Go to:
<https://mbusa.myfleetcenter.com/>
2. Enter your username and password.

*If you are unsure of your username or need your password reset, click the **Forgot Username** or **Forgot Password** links below the Username and Password boxes. You can also contact MyFleetCenter at 888-999-9497 or admin@myfleetcenter.com with your entity name and/or store number.*



To Download Report:

3. Click on Reports.
4. Click on Payment Reports.





Payment Reconciliation Report

To Download Report (continued):

5. Select Payment Reconciliation Report (*NOT Payment Reconciliation Summary Report*).
6. Select the date.
7. Click Generate Report.
8. Click Download when the window pops up.

Each Payment Reconciliation Report correlates to a deposit into your bank account.

TIP! The Payment Reconciliation Report date will always be a Saturday*. The funds will be in your bank the following Friday.

**If the end of the month is in the middle of the week, you will have two reports and two deposits for that week. One for month-end and a second one for week-end. Both will be deposited the following Friday.*

The screenshot shows the MyFleetCenter website interface. At the top, there are navigation links for Invoices, Adjustments, Fleets, Stores, Reports, and My Account. The Mercedes-Benz logo and tagline 'The best or nothing.' are visible. Below the navigation, there are tabs for Start, Fleet Reports, Aging Reports, Payment Reports (highlighted), Invoice Reports, FAQs, and Documents. A blue banner contains the text 'Directions on how to download and read your payment reconciliation report'. Below this, there are two report generation forms. The first form is titled 'Payment Reconciliation Report' and has a 'Pay Date' field set to '4/23/2022'. A blue arrow points to this field. Below the date field is a 'Generate Report' button. The second form is titled 'Payment Reconciliation Summary Report' and has a 'Select the date range:' section with 'From:' and 'To:' input fields, followed by a 'Generate Report' button.

The screenshot shows a dialog box titled 'Download report' with a close button (X) in the top right corner. The main text inside the dialog box reads: 'Your report has been prepared and is ready for you to download.' Below the text is a 'Download' button.



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Payment Reconciliation Report

There are 7 tabs on this report. You access each of them at the bottom of your screen.

1. Summary
2. Store Summary
3. Fleet Summary
4. Invoice Summary
5. Billed Invoices
6. Adjustments Detail
7. Invoice Overview (New)

NOTE: The Invoice Summary tab and the Billed Invoices tab will never match.

This is because:

- **The Invoice Summary tab** includes all invoices for which MyFleetCenter received payment during this pay period.
- **The Billed Invoices tab** includes all invoices uploaded to the MFC system during this pay period.

MyFleetCenter and Auto Integrate fees are accrued when the invoice is received into the MyFleetCenter system.

	A	B	C	D	E	F
1						
2		Mercedes Benz Demo Client				
3		Payment Rec Summary: on 04/23/2022				
4		Created 4/24/2022				
5						
6						
7	Description	Amount		Description		
8	Total gross payments	\$ 1,996.00	These fields match the INVOICE SUMMARY TAB	Franchisee paid date	4/23/2022	
9	Total adjustments	\$ 0.00		Service date cut-off	4/23/2022	
10	Total discounts	-\$ 196.00		Payment date cut-off	4/23/2022	
11	Total credit card fees	\$ 0.00				
12	Total collection fees	\$ 0.00	These fields match the BILLED INVOICES TAB	Total amount billed	\$ 1,996.00	
13	Total net payments	\$ 1,800.00		Total billed count	5	
14	MFC billing fees	-\$ 43.91		Corrections reason		
15	Total billing fees paid by CoOp	\$ 0.00				
16	Total corrections	\$ 0.00				
17						
18	Amount paid to franchisee	\$ 1,756.09	This is your deposit amount	Projected deposit date	4/29/2022	
19						
20						
21						
22						
23						
24						
25						
26						
27						
28						
29						
30						
31						
32						
33						
34						
35						
36						
37						



Tabs are at the bottom of your screen

Summary	Store Summary	Fleet Summary	Invoice Summary	Billed Invoices	Adjustments Detail	Invoice overview
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Summary Tab

The Summary tab is an overview of the payment that will be deposited into your bank account.

- **The line “Amount paid to franchisee” is the amount of the deposit. (This total is on line 18.)**
- Everything on this report ties to another tab in this document.
 - Details for **lines 8-13** are found on the **Invoice Summary** tab.
 - Details for **lines 14-17** are found on the **Billed Invoices** tab.

IMPORTANT: Billing fees for MyFleetCenter are assessed at the time the invoice is imported into MyFleetCenter. **The billing fees shown in lines 14-17 will likely not correspond to the payments received in lines 8-13.** For exact details on which invoices payments were received and billing fees were assessed, see the Invoice Summary tab (payment) and the Billed Invoices tab (fees incurred).

Invoice Summary tab: All invoices you are being paid for on this payment.

- *Adjustments are usually things like sales tax exemptions or invoice adjustments approved by the store.*
- *Discounts are all rebates, typically listed as “Early Payment Discount/Rebate.”*

Billed Invoices tab: All invoices that were assessed billing fees on this payment report..

Invoice Overview tab: All payments and fees for all invoices on this payment report.

	A	B	C	D	E
1					
2		Mercedes Benz Demo Client			
3		Payment Rec Summary: on 04/23/2022			
4		Created 4/24/2022			
5					
6					
7	Description	Amount		Description	
8	Total gross payments	\$ 1,996.00	These fields match the INVOICE SUMMARY TAB	Franchisee paid date	4/23/2022
9	Total adjustments	\$ 0.00		Service date cut-off	4/23/2022
10	Total discounts	-\$ 196.00		Payment date cut-off	4/23/2022
11	Total credit card fees	\$ 0.00		Total amount billed	\$ 1,996.00
12	Total collection fees	\$ 0.00	These fields match the BILLED INVOICES TAB	Total billed count	5
13	Total net payments	\$ 1,800.00		Corrections reason	
14	MFC billing fees	-\$ 43.91			
15	Total billing fees paid by CoOp	\$ 0.00			
16	Total corrections	\$ 0.00			
17					
18	Amount paid to franchisee	\$ 1,756.09	This is your deposit amount	Projected deposit date	4/29/2022



Invoice Summary Tab

This tab is where you find all details on the invoices you are being paid for on this payment. The columns on this tab tie out to the fields with the same name on the Summary tab.

- **Gross Payments** – Gross amount of all invoices paid during this date range. (Column F)
- **Adjustments** – Any adjustments made to these invoices. (Column G)
- **Discounts** – Any discounts issued to this customer. (For FMCs, same as rebates.) (Column H)
 - *Discounts are all rebates, typically listed as “Early Payment Discount/Rebate.”*
 - *These are discounts taken AFTER THE SALE, not Point-of-Sale discounts, and are usually FMC rebates taken when payment is issued.*
- **CC Fees** – Credit card fees incurred because the customer paid via credit card. (CC fees are a pass-through fee to the franchisee.) (Column I)

	A	B	C	D	E	F	G	H	I
1									
2	Mercedes Benz Demo Client								
3	Payment Rec Invoice Summary: on 04/23/2022								
4	Created 4/24/2022								
5									
6	Store Number	Fleet Name	Fleet Code	Invoice Number	Invoice Date	Gross Payments	Adjustments	Discounts	CC Fees
7	BNZ000000	Mercedes Benz Demo Fleet	BNZ-154204	1000001	4/6/2022	\$ 512.00	\$ 0.00	-\$ 51.20	\$ 0.00
8	BNZ000000	Mercedes Benz Demo Fleet	BNZ-154204	1000002	4/6/2022	\$ 387.00	\$ 0.00	-\$ 38.70	\$ 0.00
9	BNZ000000	Mercedes Benz Demo Fleet	BNZ-154204	1000005	4/6/2022	\$ 274.00	\$ 0.00	-\$ 27.40	\$ 0.00
0	BNZ000000	Mercedes Benz Demo Fleet	BNZ-154204	1000006	4/6/2022	\$ 494.00	\$ 0.00	-\$ 49.40	\$ 0.00
1	BNZ000000	Mercedes Benz Demo Fleet	BNZ-154204	1000010	4/6/2022	\$ 329.00	\$ 0.00	-\$ 29.30	\$ 0.00



Invoice Summary Tab (Continued)

- **Collection Fees** – Collection fees incurred by the collection agency for collecting from a past due account. (Collection fees are a pass-through fee to the franchisee.) (Column J)
- **Net Payments** – Gross payment less all of the above fees. (Column K)
- **Payment Date** – Date of this Payment Reconciliation Report. (Column L)
- **Adjustment reason(s)** – If an adjustment was made, the reason is noted here. (Column M) (This is the same information that is found on the Adjustments Detail tab in Column I under Reason.)

D	E	F	G	H	I	J	K	L
Invoice Number	Invoice Date	Gross Payments	Adjustments	Discounts	CC Fees	Collection Fees	Net Payments	Payment Date
1000001	4/6/2022	\$ 512.00	\$ 0.00	-\$ 51.20	\$ 0.00	\$ 0.00	\$ 460.80	4/23/2022
1000002	4/6/2022	\$ 387.00	\$ 0.00	-\$ 38.70	\$ 0.00	\$ 0.00	\$ 348.30	4/23/2022
1000005	4/6/2022	\$ 274.00	\$ 0.00	-\$ 27.40	\$ 0.00	\$ 0.00	\$ 246.60	4/23/2022
1000006	4/6/2022	\$ 494.00	\$ 0.00	-\$ 49.40	\$ 0.00	\$ 0.00	\$ 444.60	4/23/2022
1000010	4/6/2022	\$ 329.00	\$ 0.00	-\$ 29.30	\$ 0.00	\$ 0.00	\$ 299.70	4/23/2022



Billed Invoices Tab

The Billed Invoices tab is where you find all details on the invoices you are being billed for on this payment.

The columns on this tab tie out to the fields with the same name on the Summary tab.

- **Auto Integrate Fees** – This column does not apply to Mercedes-Benz dealers. (Column F)
- **Bill Fees** – These are MyFleetCenter billing fees. This is the “MFC billing fees” field on the Summary tab. (Column G)
- **Billed Amount** – This is the amount of each invoice submitted to MyFleetCenter during this pay period on which billing fees were assessed. (Column H) The sum of the invoice amounts in Column H equals the “Total amount billed” field on the Summary tab.
- **Billed Out On** – This is the date of this Payment Reconciliation Report. (Column I)

A	B	C	D	E	F	G	H	I
Mercedes Benz Demo Client								
Payment Rec Billed Invoices: on 04/23/2022								
Created 4/24/2022								
Store Number	Fleet Name	Fleet Code	Invoice Number	Invoice Date	Auto Integrate Fees	Bill Fees	Billed Amount	Billed Out On
BNZ000000	Mercedes Benz	BNZ-154204	1000001	4/6/2022	\$0.00	-\$11.26	\$ 512.00	
BNZ000000	Mercedes Benz	BNZ-154204	1000002	4/6/2022	\$0.00	-\$8.51	\$ 387.00	
BNZ000000	Mercedes Benz	BNZ-154204	1000005	4/6/2022	\$0.00	-\$6.03	\$ 274.00	
BNZ000000	Mercedes Benz	BNZ-154204	1000006	4/6/2022	\$0.00	-\$10.87	\$ 494.00	
BNZ000000	Mercedes Benz	BNZ-154204	1000010	4/6/2022	\$0.00	-\$7.24	\$ 329.00	



Invoice Overview Tab

The goal with this tab is to provide you with one place to see all payments, adjustments and fees related to any invoice on this Payment Reconciliation Report.

The most important key columns to use for reconciling how much you are (or should be) paid are:

- **G** – Original Point-of-Sale or Auto Integrate invoice total
- **I & J** – Adjustments and Discounts
- **Q** – Net amount due to you
- **S** – Total payments received from fleet customers
- **T** – Total fees deducted
- **U** – Total net amount paid to you
- **V** – Total amount still due to you
- **X-Y** – Date(s) of payment report(s) and bank deposit(s) associated with each invoice.

While all columns are explained on the following pages, **these key columns are highlighted** for easy reference.

NOTE: This tab does **NOT** tie out to your payment, as it includes information from other payment cycles.

When this report is run after additional payment cycles have occurred, some details will change as new information becomes available (i.e., additional payments or adjustments have been made).



Invoice Overview Tab (Continued)

- **Column G = Original point of sale or AI invoice total.** This is the amount that was sent to MyFleetCenter via the data feed and is **the amount that is billed to the fleet.**
- **Column H = Gross payments on THIS payment report.** This column matches the amount in Column F on the Invoice Summary tab. **It only includes payments made on this payment cycle.**
- **Column I = ALL adjustments.** This is all known adjustments to this invoice from all payment cycles. This amount can change if the report is run in the future and a new adjustment has been added.
- **Column J = ALL discounts/rebates.** This is all known discounts and rebates associated with this invoice from all payment cycles. This amount can change if the report is run in the future and a discount has been updated.
- **Column K = NET Payments Received from fleet customer on THIS Payment Report** (Gross payments less adjustments and discounts). If a fleet makes multiple payments on an invoice, the only payment included with this total is the one associated with this payment cycle.

	B	C	D	E	F	G	H	I	J	K
2	Mercedes Benz Demo Client									
5										
	NET Payments Received from fleet customer on THIS Payment Report (Gross Payments less adjustments & discounts)									
6	Store number	Fleet code	Fleet name	Invoice number	Invoice date	Original point of sale or AI invoice total (Amount billed to fleet)	Gross payments on THIS payment report (= Invoice summary tab, column F)	All adjustments (includes all previous payment reconciliation reports)	All discounts/rebat es	
7	BNZ000000	BNZ-154204	Mercedes Benz D	1000001	04/06/2022	\$ 512.00	\$ 512.00	\$ 0.00	-\$ 51.20	\$ 460.80
8	BNZ000000	BNZ-154204	Mercedes Benz D	1000002	04/06/2022	\$ 287.00	\$ 287.00	\$ 0.00	-\$ 28.70	\$ 258.30



Invoice Overview Tab (Continued)

- **Columns L-O = All potential fees** associated with this invoice.
- **Column P = Total fees on this invoice.** This is the sum of Columns L-O.
 - NOTE: The fee columns are bracketed with a border on each side to make them easier to see.

	B	C	D	E	F	K	L	M	N	O	P	
2	Mercedes Benz Demo Client											
5												
6	Store number	Fleet code	Fleet name	Invoice number	Invoice date	discounts)	Credit card fee	Collection fees	fees	Auto Integrate	Billing fees	Total fees on this invoice
7	BNZ000000	BNZ-154204	Mercedes Benz D	1000001	04/06/2022		\$ 460.80	\$ 0.00	\$ 0.00	\$ 0.00	-\$ 11.26	-\$ 11.26



Invoice Overview Tab (Continued)

- **Column Q = Net Amount Due to store owner.** This is the invoice total less ALL deductions, including discounts, rebates, adjustments and fees.
- **Column R = Amount sent to point of sale.** This field does not apply to Mercedes-Benz USA. Simply disregard or hide it.
- **Column S = Total Payments received from fleet customer.** This is ALL payments received on all payment cycles. It does not include any fees.
- **Column T = Total fees deducted.** This is the same as Column P and is repeated here for easier tracking.
- **Column U = Total NET amount Paid to Store Owner.** This includes ALL payments made to the store owner less any adjustments, discounts, rebates and fees.
 - Note that this field is \$0 for those invoices where fees have been assessed but no payments have been received.

	B	C	D	E	F	P	Q	R	S	T	U	
2	Mercedes Benz Demo Client											
5												
							Net Amount Due to store owner: Invoice total less ALL deductions, including discounts, rebates, adjustments	Amount sent to point of sale (where applicable)	Total Payments received from fleet customer. (ALL payment dates. Does NOT include CC, Collection, AI or Billing Fees)	Total fees deducted	Total NET amount Paid to Store Owner (All payments less adjustments, discounts/rebat	
5	Store number	Fleet code	Fleet name	Invoice number	Invoice date	Total fees on this invoice	and ALL fees					
7	BNZ000000	BNZ-154204	Mercedes Benz D	1000001	04/06/2022	-\$ 11.26	\$ 460.80	\$ 460.80	\$ 460.80	-\$ 11.26	\$ 449.54	
8	BNZ000000	BNZ-154204	Mercedes Benz D	1000002	04/06/2022	-\$ 11.26	\$ 460.80	\$ 460.80	\$ 460.80	-\$ 11.26	\$ 449.54	



Invoice Overview Tab (Continued)

- Column V = Total amount still due to store owner.** This is the amount still unpaid by the fleet customer as of this payment report date. (This field helps the store track the net amount still owed for each invoice.)
 - The original invoice amount billed to the fleet is in column G. We expect the fleet customer will take the discount in column J. You've already paid MyFleetCenter the total fees (column P or T) on this invoice, so with what we know today, you can expect the net amount found in (column Q). Because you've already paid us the total fees (column P or T), you can expect to still receive (column V).
 - If the amount in column V is higher than the amount in column Q, this is because you've already paid the fees when the invoice was received in the MyFleetCenter system. So, if column V was the same as column Q, you'd be paying the fees twice.
- Column W = Date billing and AI fees billed (Billed on date).** This is the date of the Payment Reconciliation Report that shows when Billing and AI fees were assessed on the invoice.
- Column X = Payment report date(s).** This is the date(s) of the Payment Reconciliation Report that shows when payment(s) were processed for the invoice.
- Column Y = Deposit date(s).** This is the date(s) when the deposit reaches the store owner's bank account. (This deposit is associated with the Payment Report identified in Column W.)
- Column Z = Adjustment Reason(s).** This is the reason(s) for any adjustment(s) taken on this invoice.

	B	C	D	E	F	G	U	V	W	X	Y	Z
2	Mercedes Benz Demo Client											
5												
	Total NET amount Paid to Store Owner Original point of sale or AI invoice total (Amount billed to fleet) less adjustments, discounts/rebat es, and ALL Fees Total amount still due to store owner on Date billing, and AI fees billed (Billed on date) Payment report date(s) Deposit date(s) Adjustment reason(s)											
6	Store number	Fleet code	Fleet name	Invoice number	Invoice date							
7	BNZ000000	BNZ-154204	Mercedes Benz D	1000001	04/06/2022	\$ 512.00	\$ 449.54	\$ 0.00	04/23/2022	04/23/2022	04/29/2022	Early Payment Discount / rebate

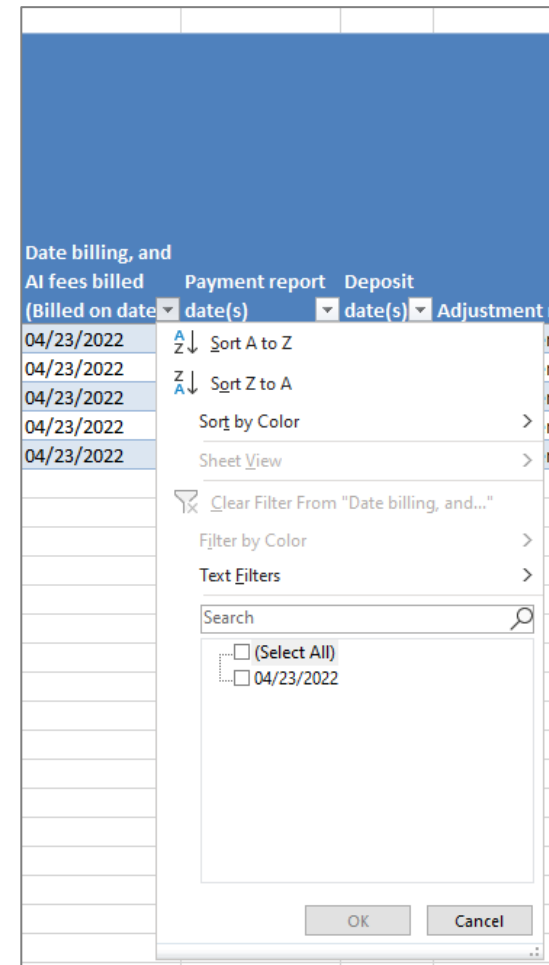


Invoice Overview Tab (Continued)

TIP! To confirm which invoices were assessed billing fees on **THIS** payment report:

- Go to the Invoice Overview tab.
- Click the dropdown arrow in column W (Date billing and AI fees billed).
- UNCHECK all boxes except the current report date, then click OK.
- Add up the fees in columns N and O to total the AI fees and Billing fees:
 - **Auto Integrate fees** = cell B17 on the SUMMARY tab as well as the total of column F on the BILLED INVOICES tab. **(Does not apply to Mercedes-Benz dealers.)**
 - **Billing fees** = cell B14 on the SUMMARY tab as well as the total of column G on the BILLED INVOICES tab.

*****Be sure to clear the filtering when you are done to unhide the full data set.***



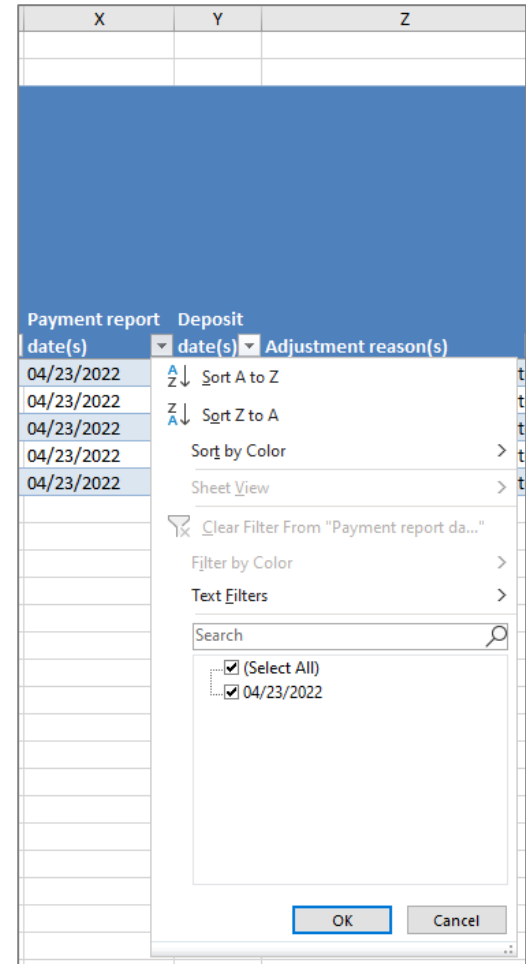


Invoice Overview Tab (Continued)

TIP! To confirm which invoices were paid on **THIS** payment report:

- Go to the Invoice Overview tab.
- Click the dropdown arrow in column X (Payment report date(s)).
- UNCHECK all boxes except the current report, then click OK.
 1. Add up the total in column K (NET payments received from fleet customer on THIS Payment report).
 2. Add up the total in columns L (Credit card fees) and M (Collection Fees).
 3. Subtract the total in #2 from #1 to get net payments. This total will match Column K (Net payments) on the INVOICE SUMMARY tab as well as cell B13 on the SUMMARY tab.

****Be sure to clear the filtering when you are done to unhide the full data set.**





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When will I see my funds?

- MyFleetCenter remits payments to Mercedes-Benz USA dealers the week after we receive payment from the fleet customer.
- Payment Reconciliation Reports are dated on Saturday with deposit to your bank account the following Friday.
 - **Example:** All payments received and posted Monday-Friday, July 11-15, 2022, are closed out Saturday, July 16, 2022, and deposited to franchisee bank accounts Friday, July 22, 2022.
- We also close out payments at the end of the month, so payments dated the 1st will be deposited the Friday following the end of that week.
 - **Example:** All payments received and posted Monday-Wednesday, August 29-31, 2022, are closed out Thursday, September 1, 2022, and deposited to franchisee bank accounts Friday, September 9, 2022.



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MyFleetCenter Weekly Payment Cycles

Payments Received and Posted by MyFleetCenter*		Payment Report Date (Always Saturday or last day of the month)	Report Available to Store Owner	Deposit in Owner's bank account (Always Friday)	Add'l Month End Report
4/25/22	- 4/29/22	5/1/22	5/4/22	5/6/22	
5/2/22	- 5/6/22	5/7/22	5/11/22	5/13/22	
5/9/22	- 5/13/22	5/14/22	5/18/22	5/20/22	
5/16/22	- 5/20/22	5/21/22	5/25/22	5/27/22	
5/23/22	- 5/27/22	5/28/22	6/1/22	6/3/22	
5/30/22	- 5/31/22	6/1/22	6/5/22	6/10/22	*
6/1/22	- 6/3/22	6/4/22	6/8/22	6/10/22	
6/6/22	- 6/10/22	6/11/22	6/15/22	6/17/22	
6/13/22	- 6/17/22	6/18/22	6/22/22	6/24/22	
6/20/22	- 6/24/22	6/25/22	6/29/22	7/1/22	
6/27/22	- 6/30/21	7/1/21	7/5/21	7/7/21	
7/4/22	- 7/8/22	7/9/22	7/13/22	7/15/22	
7/11/22	- 7/15/22	7/16/22	7/20/22	7/22/22	
7/18/22	- 7/22/22	7/23/22	7/27/22	7/29/22	
7/25/22	- 7/29/22	8/1/22	8/3/22	8/5/22	
8/1/22	- 8/5/22	8/6/22	8/10/22	8/12/22	
8/8/22	- 8/12/22	8/13/22	8/17/22	8/19/22	
8/15/22	- 8/19/22	8/20/22	8/24/22	8/26/22	
8/22/22	- 8/26/22	8/27/22	8/31/22	9/2/22	
8/29/22	- 8/31/22	9/1/22	9/5/22	9/9/22	*

Payments Received and Posted by MyFleetCenter*		Payment Report Date (Always Saturday or last day of the month)	Report Available to Store Owner	Deposit in Owner's bank account (Always Friday)	Add'l Month End Report
9/1/22	- 9/2/22	9/3/22	9/7/22	9/9/22	
9/5/22	- 9/9/22	9/10/22	9/14/22	9/16/22	
9/12/22	- 9/16/22	9/17/22	9/21/22	9/23/22	
9/19/22	- 9/23/22	9/24/22	9/28/22	9/30/22	
9/26/22	- 9/30/22	10/1/22	10/5/22	10/7/22	
10/3/22	- 10/7/22	10/8/22	10/12/22	10/14/22	
10/10/22	- 10/14/22	10/15/22	10/19/22	10/21/22	
10/17/22	- 10/21/22	10/22/22	10/26/22	10/28/22	
10/24/22	- 10/28/22	10/29/22	11/2/22	11/4/22	
10/31/22	- 10/31/22	11/1/22	11/5/22	11/11/22	*
11/1/22	- 11/4/22	11/5/22	11/9/22	11/11/22	
11/7/22	- 11/11/22	11/12/22	11/16/22	11/18/22	
11/14/22	- 11/18/22	11/19/22	11/23/22	11/25/22	
11/21/22	- 11/25/22	11/26/22	11/30/22	12/2/22	
11/28/22	- 11/30/22	12/1/22	12/5/22	12/9/22	*
12/1/22	- 12/2/22	12/3/22	12/7/22	12/9/22	
12/5/22	- 12/9/22	12/10/22	12/14/22	12/16/22	
12/12/22	- 12/16/22	12/17/22	12/21/22	12/23/22	
12/19/22	- 12/23/22	12/24/22	12/28/22	12/30/22	
12/26/22	- 12/30/22	1/1/23	1/4/23	1/6/23	

*NOTE: When month-end falls in the middle of a week, an additional payment cycle is run on the 1st to close everything out as of month end. The deposit will be posted on the same Friday as that week's payment cycle.



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Questions

MyFleetCenter payment and report questions, contact Customer Service:

- **Phone: 888-999-9497** (Monday-Friday, 8am – 6pm CST)
- **Email: admin@myfleetcenter.com**

FleetLink by Mercedes-Benz program support, contact OEConnection:

- **Phone: 888-776-5792**
 - **Email: support@oeconnection.com**
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