

LETTRE DE SERVICE
 **HONDA**
SERVICE LETTER

YEAR/MODEL ANNÉE/MODÈLE	DATE OF ISSUE DATE EN VIGUEUR	LETTER NUMBER NUMÉRO DE LA LETTRE
ALL	OCTOBER 3, 2023	H-3-23

NEVER USE COUNTERFEIT OR AFTERMARKET SRS COMPONENTS

SRS COMPONENT OVERVIEW

The Supplemental Restraint System (SRS) is present in each modern vehicle as a basic safety system to ensure a certain level of protection for the occupants of the vehicle in case of a crash. Honda is putting a great amount of effort in designing each SRS component to ensure the highest quality level of manufacturing.

Airbags can pose serious hazards if the system is not operating as per the specifications. To do their job, airbags must inflate with tremendous force in a very precise and timely manner.

- Front airbags are designed to inflate during moderate-to-severe frontal collisions.
- If equipped, the knee SRS airbags inflate in a moderate-to-severe frontal collision to help keep the driver and/or front passenger in the proper position and to help maximize the benefit provided by the vehicle's other safety features.
- Side airbags help protect the torso and pelvis of the driver, front passenger, or an outer rear seat occupant during a moderate-to-severe side impact.
- Side curtain airbags help protect the heads of the driver and passengers in the outer seating positions during a moderate-to-severe side impact. They are also designed to help reduce the likelihood of partial and complete ejection of vehicle occupants through side windows in crashes, particularly rollover crashes.

If any SRS components have deployed (airbag inflated, seatbelt pretensioner activated), a series of parts will require replacement with genuine Honda parts (appropriate information is available in the service manuals on ESIS).

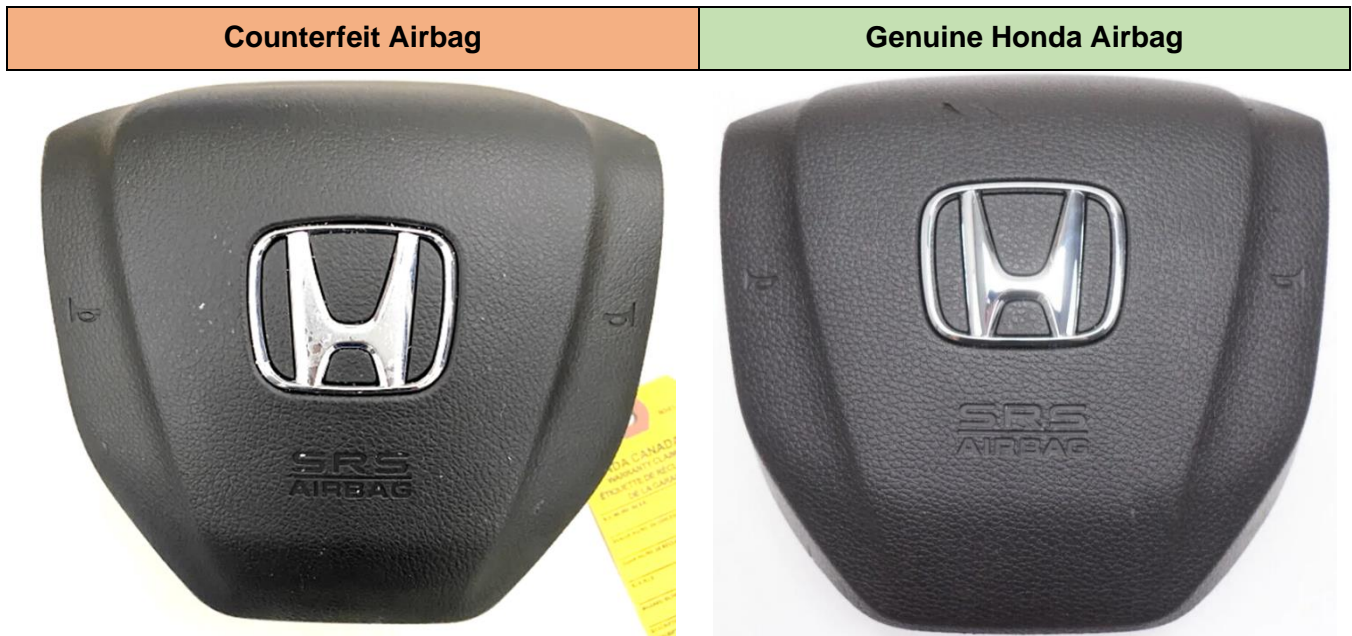
COUNTERFEIT SRS COMPONENTS

Honda has identified counterfeit airbags being sold in the aftermarket. These parts look nearly identical to genuine parts but are made with inferior materials which do not meet Honda or automotive industry standards. If a vehicle is equipped with a counterfeit airbag, there is cause for concern. According to the United States' National Highway Traffic Safety Administration (NHTSA), counterfeit airbags have been shown to consistently malfunction in ways that range from non-deployment to the expulsion of metal shrapnel during deployment.

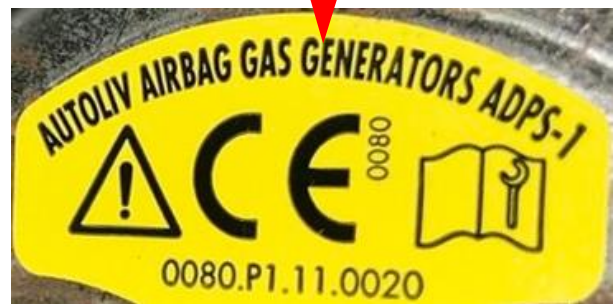
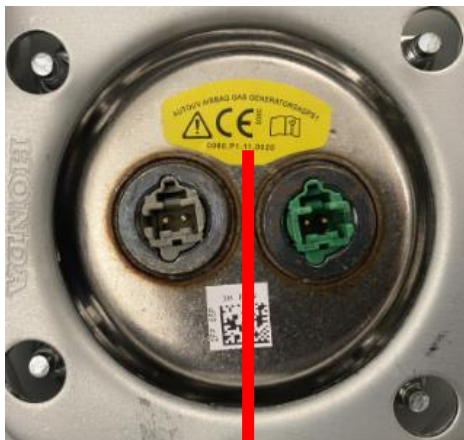
Evaluation of counterfeit Honda driver airbags seized by the Canadian Border Services Agency (CBSA) has been completed by Honda Canada and Transport Canada and is summarized below.

Example of Counterfeit Airbag

The following counterfeit driver airbag sample was seized by CBSA and was intended for use in 2016-2021 Civic models.



Counterfeit airbag looks nearly identical to the genuine airbag



Counterfeit label contains typos

Some counterfeit driver airbag samples intended for 2016-2021 Civic models were tested by Transport Canada. It was shown that these samples only partially deployed with a significant delay which would fail to protect the vehicle occupant in the case of a frontal collision. The deployment testing of the counterfeit airbag is compared to the genuine part in the video below.

56 km/h CMVSS Full Barrier Crash vs Static Airbag Module Deployment Tests

Module Application: 2016 to 2021 MY Honda Civic

Send deploy signal

Counterfeit

Honda OEM

Honda OEM

[▶ PLAY VIDEO](#)

IDENTIFICATION OF COUNTERFEIT COMPONENTS

Repair facilities should never use any salvaged, counterfeit/aftermarket airbag system components, including the airbag, tensioners, sensors, and control units. Only SRS components and all other service parts supplied by Honda Canada are guaranteed to meet industry standards and perform to the desired Honda engineering levels.

If you become aware of any counterfeit SRS parts, please report to your local Honda or Acura Dealer.