



Make backorder fulfilment the easy part








Backordered parts can create a domino effect of problems, including low customer satisfaction ratings, potential rental car expenses, and in the case of commercial vehicles, lost revenue. With D2D Express, back ordered parts sourcing and fulfilment becomes an automated process that can deliver needed parts within 24 hours.

D2D Express locates the needed parts within dealership/branch location inventories, creating instant sales opportunities, often beyond your traditional market. Plus, D2D Express does more than find backordered parts – it also creates more opportunities to move parts in your inventory that are (or risk becoming) obsolete.

- Quickly address customer-critical situations
- Drive customer satisfaction
- Reduce customer downtime & rental or freight costs
- Increase part sales

Key features

-  Quickly address customer-critical situations
-  Decrease customer downtime & rental or freight costs
-  Reduce backordered parts procurement time specific to car downs, QQH recall parts non-availability
-  Minimize the possibility of damaged parts in shipment for referrals(non-facing PDC) parts orders
-  Increase part sales



Learn more

<https://go.oeconnection.com/hyundai-d2d-express-program>