

Frequently Asked Questions



Do I need to enroll in CollisionLink® to participate in the Toyota Collision Parts Program?

Yes, you will need to enroll in CollisionLink to take advantage of the Toyota Collision Parts Program.

What do I need to do to participate in the Toyota Collision Parts Program?

In order to gain the benefits of the Toyota Collision Parts Program, you will need to complete the program enrollment process.

How does the Toyota Collision Parts Program work?

- Toyota provides OEC with a list of eligible Toyota collision parts
- When collision repair centers send orders through CollisionLink, dealers are notified of the Non-Toyota parts that qualify for discounts
- Dealers pass along the savings to the collision repair centers and are then reimbursed for eligible parts by Toyota through their Monthly Parts Statement
- Toyota performs audits to ensure program integrity and success

What part categories and models are eligible for the Toyota Collision Parts Program?

There are hundreds of Toyota collision part numbers available in the Toyota Collision Parts Program.

How will I get reimbursed for qualifying parts on the Toyota Collision Parts Program?

Toyota reimbursements will be paid on the Monthly Parts Statement.

How do my shops get access to CollisionLink?

CollisionLink is free for shops to use, and they can enroll at CollisionLinkShop.com. Existing shops on CollisionLink can simply start sending their orders to their preferred Toyota dealers to access the benefits of the Toyota Collision Parts Program within CollisionLink.

Who do I contact for more information?

For questions on the Toyota Collision Parts Program, contact our Business Development Team at 888.776.5792 Ext. 3, or visit go.oeconnection.com/cl_toyota.

