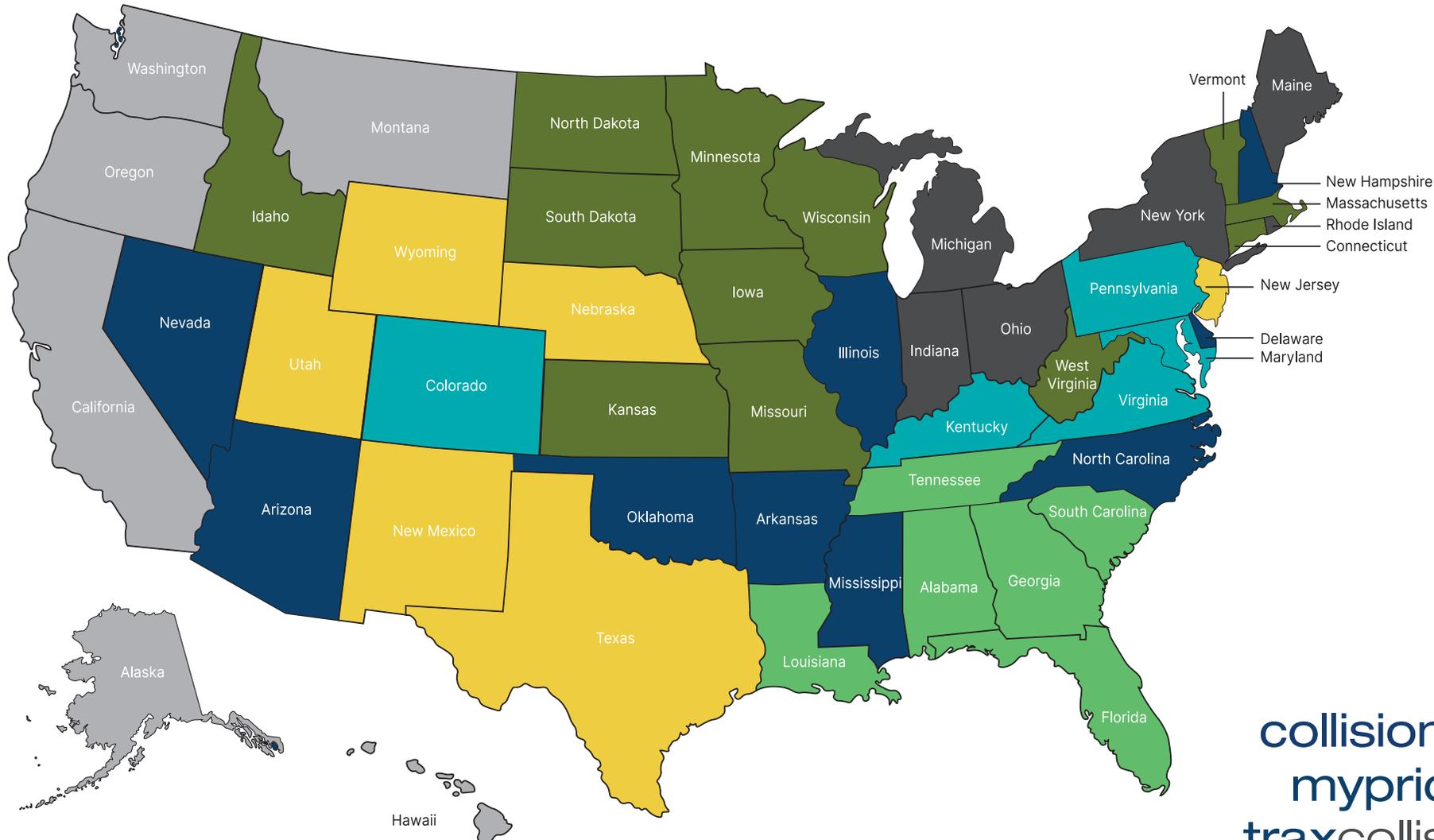


Customer Success Dealer Territory Manager Map

Provides usage and adoption support post onboarding thru life of contract



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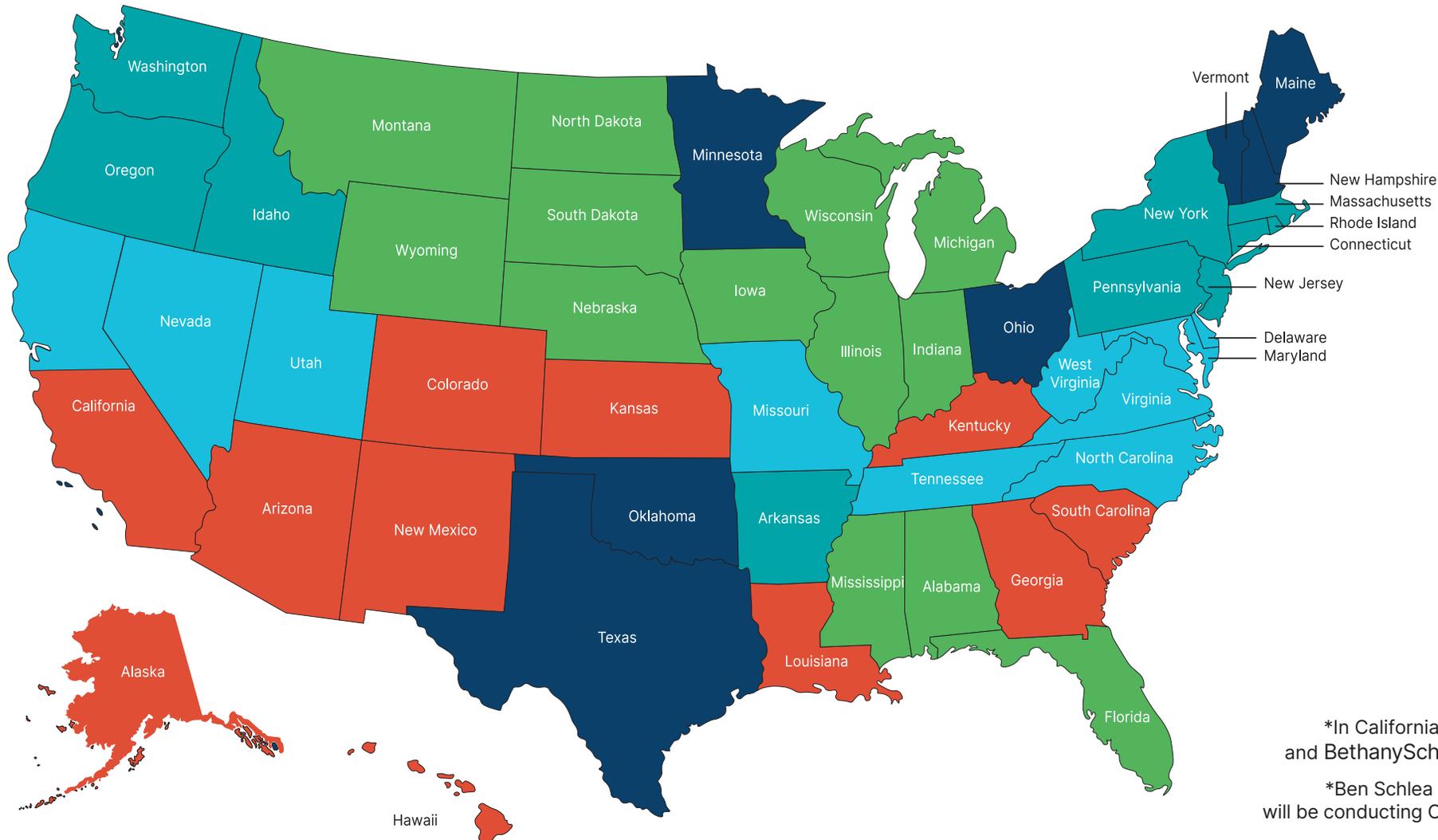
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Customer Success Data & Analytics Team Territory Map

Provides training and support post onboarding, for the life of the contract



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ZONE 3

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ZONE 4

Bethany.Schottenheimer@OEConnection.com
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ZONE 5

Jonathan.Hensley@OEConnection.com
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*In California, Jon Hensley has zip codes that begin with 936-962 and BethanySchottenheimer has zip codes that begin with 900-935.

*Ben Schlea (Benjamin.Schlea@OEConnection.com 330.523.1536) will be conducting Onboarding for all PSXLink Standard & Pro Nationwide.

VIP dealers with PSXLink questions must be routed to the appropriate VIP Account Owner.

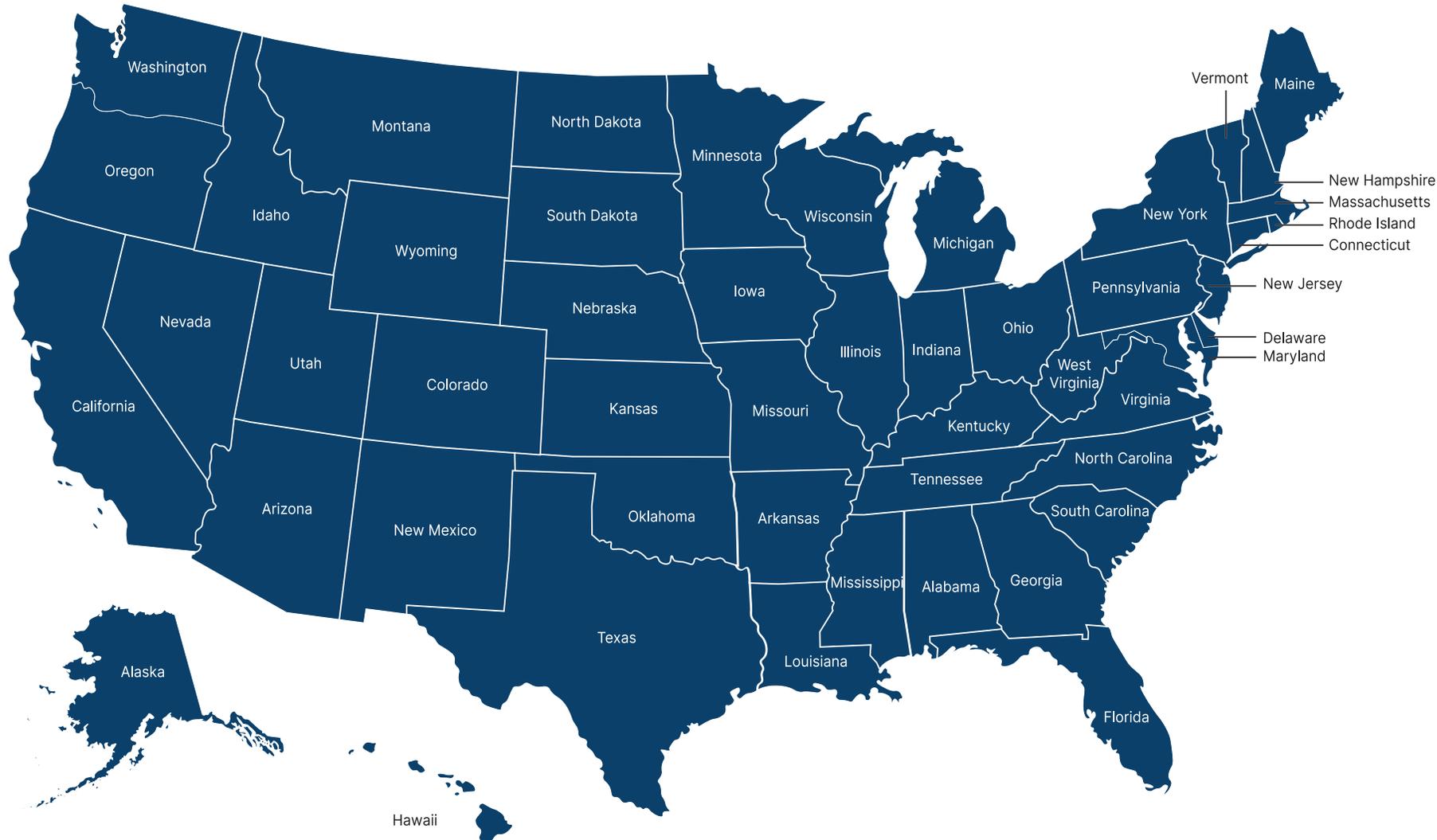
Customer Success Retail Team Territory Map

Provides Post-Onboarding support and optimization for the life of the contract.

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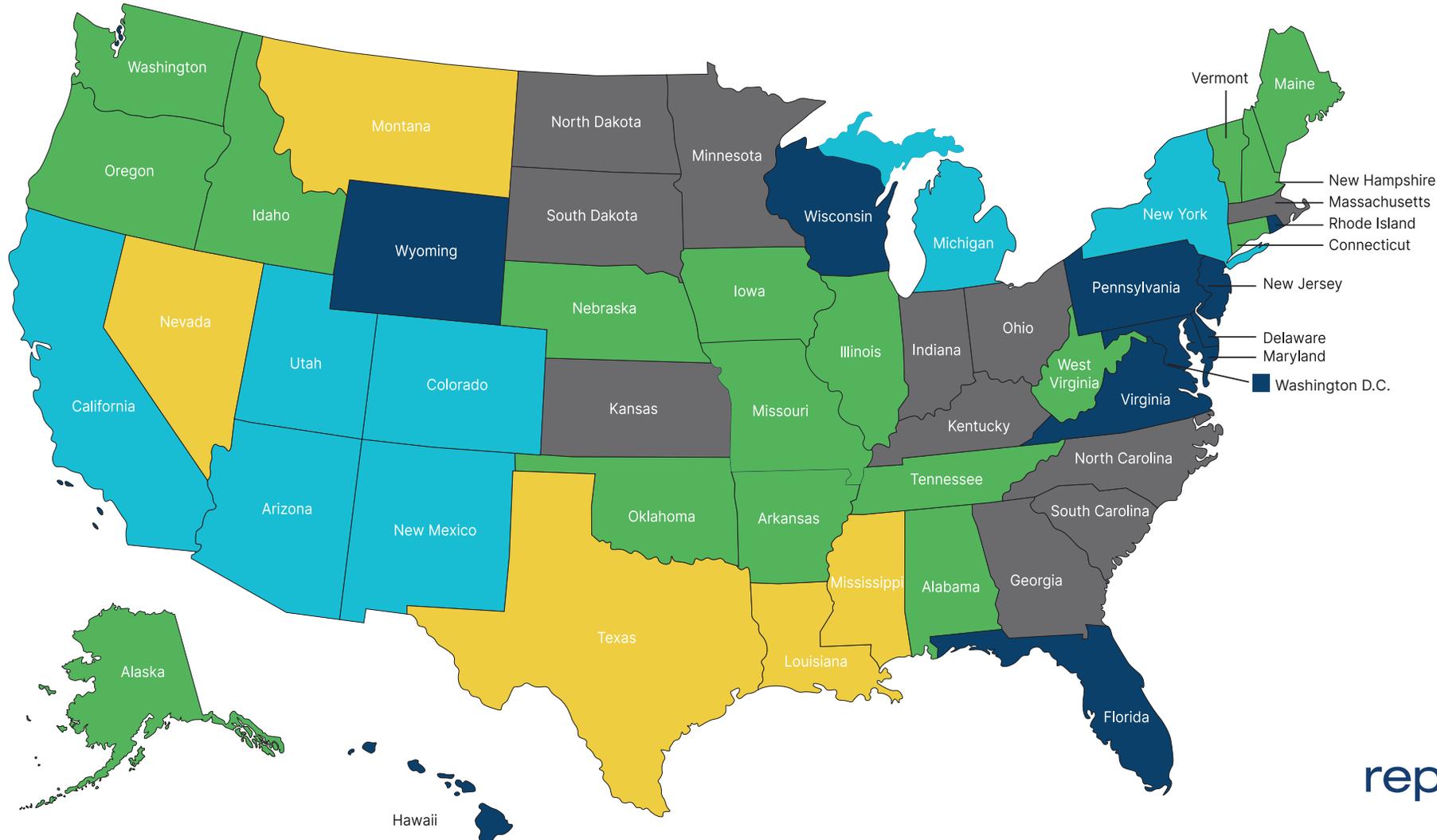


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C

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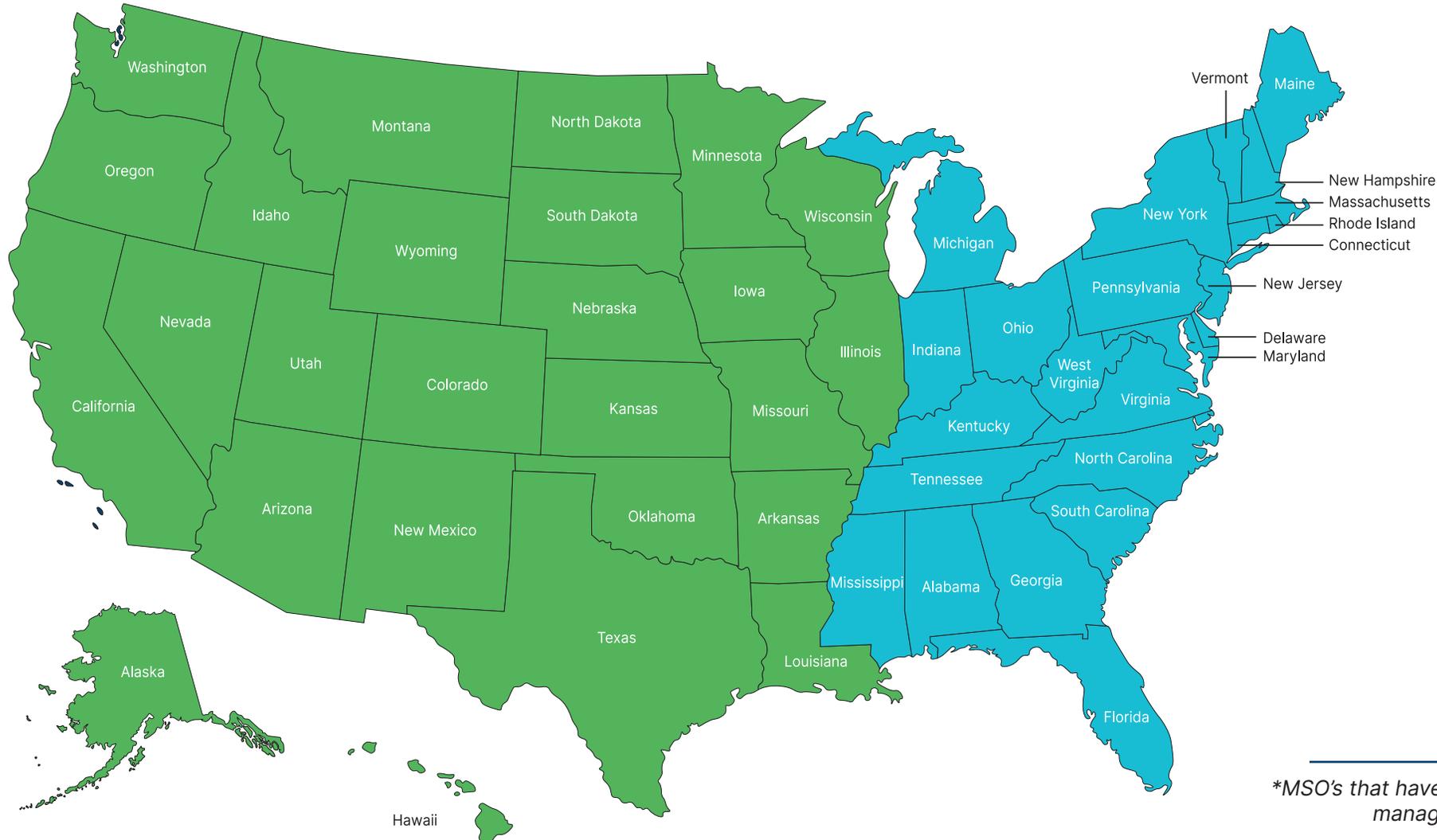
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email: eiqteam@oeconnection.com

Customer Success MSO - RepairLogic and EstimateIQ Territory Map

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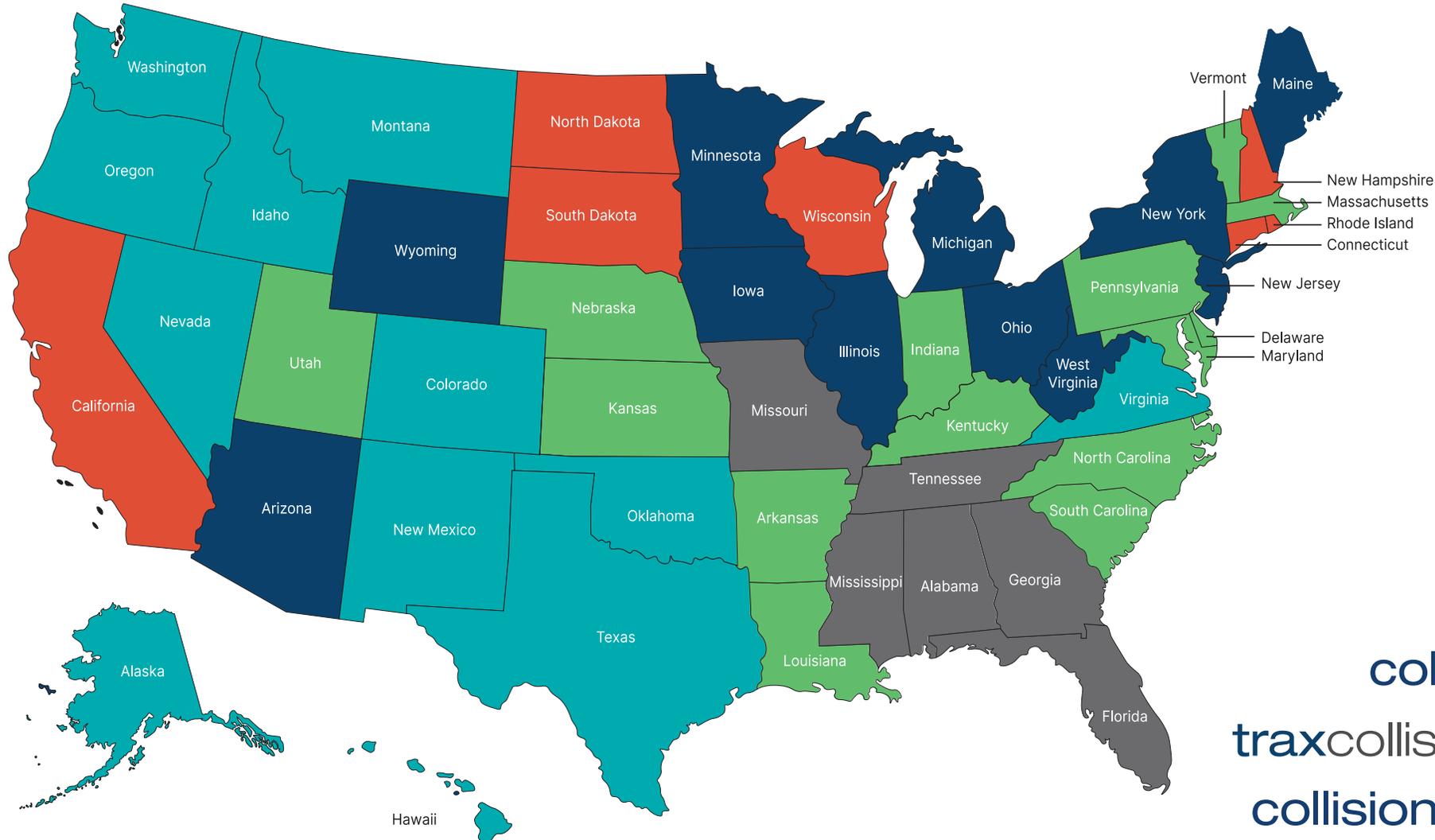
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estimateIQ

email: eiqteam@oeconnection.com

*MSO's that have TraxPro with RepairLogic or EstimateIQ will be managed by OEC's MSO Team (Kelly Potter, Manager)

Customer Success eCommerce Shop Team Territory Map

Provides usage and adoption support post onboarding thru life of contract



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**Bi-Lingual - Spanish*

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Supply Chain PartsEye Support

Greg Sullivan, Associate Manager, Customer Success, Inventory Solutions - Greg.Sullivan@OEConnection.com

Email Support: planners.partseye@oeconnection.com

Green Team

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Shannon O'Shaughnessey
Hashim Haasan
Paul Tomsia



Silver Team

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Mark Mitcham
Matt Wrona
Mike Poe



Blue Team

TEAM LEAD: PEDRO VALLES
Pedro.Valles@OEConnection.com

Andy Uribe
Jeff Exavier
Marianne Zaki



Supply Chain Dealer to Dealer Support

Supports D2DLink, D2DExpress, PartsEye Locator, CrossHairs, TRT & MRT

Holly Baisley, Associate Mgr, Customer Success, Inventory Solutions – Dealer to Dealer

Email Support: d2d.support@oeconnection.com

Team

Heather Schockett

Sr. D2D Representative

Robert Brunn

D2D Representative

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d2dlink[®]

TRT & MRT

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Customer Success Territory Manager Map - Canada

Provides usage and adoption support post onboarding thru life of contract



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Customer Success MSO - RepairLogic & EstimateIQ Territory Map - Canada



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